

# Peel's long-term care homes get top grades from experts

Peel's five long-term care centres have received a full, three-year accreditation, with no high risk areas identified, from the Canadian Council on Health Services Accreditation (CCHSA).

CCHSA is Canada's leading authority for

excellence among health services organizations.

This award is the highest level of accreditation that can be achieved, according to a statement issued by the Region. It was granted to only 20 per cent of organizations assessed in 2006.

Health experts from CCHSA commended Peel Long Term Care for being a leader in the field. They recognized the five Regional centres, including the Vera M. Davis Community Care Centre in Bolton, for providing compassionate, client-focused care, being

receptive to new ideas, responding to the diverse needs of clients, implementing good safety practices and adopting innovative ideas in activation programming.

"For Peel's Long Term Care centres, being accredited speaks highly of how we care for our clients, how we treat each other and how we collaborate with our partners in the community," said Regional CAO David Szwarc. "By participating in the accreditation process, we build trust among our clients and instill confidence in the services we provide. The

accreditation process is valuable and meaningful to our staff because they are engaged in this journey from the start and care about the outcomes."

During this year's review, the Regional homes were also required to comply with 21 new standards related to patient safety. These new requirements help identify unsafe situations, reduce risk to residents and promote safer care. The CCHSA's surveyors found no unmet patient safety standards at Peel's centres.

"The accreditation award recognizes the skills and dedication of long-term care staff," said Caledon Councillor Annette Groves, chair of Peel health services. "Thank you to everyone who participated in the accreditation journey for being open with the surveyors and providing your valuable insight on the quality of care and services we provide to our clients."

CCHSA's surveyors also identified opportunities for growth. They provided nine recommendations related to the centres' quality improvement programs, emergency preparedness practices, complaints

process, palliative care, policy management and protocols for ethical decision making.

"These recommendations will be considered closely as the homes prioritize areas of improvement and build them into their day-to-day operations," said Carolyn Clubine, director of Peel Long Term Care.

During the accreditation review, Peel Long Term Care hosted two delegates from Denmark who came to learn about the accreditation process in Canada.

Accreditation of a health services organization is a comprehensive evaluation of an organization's services and programs against a set of national standards of excellence. The accreditation process includes an internal self-assessment and an external evaluation by qualified CCHSA surveyors.

The self-assessment is completed in collaboration with many stakeholders, including residents and their families, volunteers, long-term care and Regional staff, and community representatives. The on-site assessment at each long-term care centre is

conducted by the CCHSA surveyors who are health services experts from across Canada.

The Region of Peel has a tradition of caring for the older adults in the community for more than 100 years. It owns and operates five long-term care homes – the Davis Centre in Caledon, Malton Village and Sheridan Villa in Mississauga, Peel Manor and Tall Pines in Brampton. In Peel's centres, residents experience a rich quality of life through personalized care, stimulating activities and an ongoing connection with the diverse communities in Peel. The homes have a long standing commitment to the accreditation process, with the first award granted by CCHSA in 1989.

All of the centres operate in accordance and compliance with the relevant legislation of the Ministry of Health and Long-Term Care and the policies of the Region of Peel.

For more information about Region of Peel's Long Term Care Centres, call 905-799-7700 or visit [www.ltcpeel.ca](http://www.ltcpeel.ca)

**Saturday  
December 15 at 7pm  
Caven Presbyterian  
Church  
is holding its annual  
Community  
Christmas Concert.**



Everyone is invited to share the fun of Christmas with their friends and neighbours.

**DODS AND MCNAIR FUNERAL HOME AND CHAPEL**

Dods & McNair Funeral Home cares about our community through the services we provide. Orangeville's only locally owned and operated funeral home.

**941-1392**  
[www.dodsandmcnair.com](http://www.dodsandmcnair.com)

## ASSOCIATED GOSPEL CHURCHES

**ALBION HILLS BIBLE CHURCH**  
17243 The Gore Road, Palgrave  
Sunday Services  
9:45 am Bible study  
11 am Worship  
Member of the AGC  
Associated Gospel Churches  
905-880-5097  
[www.albionhillsbiblechurch.org](http://www.albionhillsbiblechurch.org)  
Founded on God's Word  
Focused on Missions

## ANGLICAN

**CHRIST CHURCH BOLTON**  
Rev. Canon  
Gregory Symmes  
22 Nancy Street, 905-857-0433  
Sunday worship,  
8 a.m. & 10 a.m.  
Church school & nursery  
10 a.m.

**MONO PARISH**  
Rev. Barbara Hammond  
St. John's, Mono Mills 10:30 a.m.  
St. James, Hockley 9:00 a.m.

## BAPTIST

**CALEDON HILLS FELLOWSHIP BAPTIST CHURCH**  
16591 Airport Rd.  
in Caledon East  
Meeting at our new building  
north of Caledon East  
across from the Caledon Inn  
Sunday: Worship & KidsChurch  
10:30 a.m.  
Weekly: Home Bible Studies,  
Ladies' Coffee Hour,  
Youth Group (Gr. 9 & up)  
Tuesday Nights: AWANA  
(kids program ages 3-11  
6:45 p.m.-8:15 p.m.)  
For more information please phone  
Pastor Bill Henderson  
905-584-9525  
Website: [www.chfbc.ca](http://www.chfbc.ca)



## CHRISTIAN & MISSIONARY ALLIANCE

### Bolton Alliance Church

Meeting at Rotary Place  
(Caledon Seniors Centre)  
7 Rotarian Way, Bolton

Sunday Services  
at 10:30 AM

Sunday Morning  
Children's Program

Weekday Home Groups

"Devoted to Christ and  
Making Him Known  
One Person at a Time"

Call 905-951-1051

Visit: [www.boltonalliancechurch.org](http://www.boltonalliancechurch.org)

## NEW COVENANT

**THE JESUS PEOPLE**  
Acts 2 Verse 37-38

EVERY SUNDAY 11 a.m.

15 King St. E.

HOLY SPIRIT MINISTRIES

## PENTECOSTAL

### BOLTON PENTECOSTAL CHURCH

All activities are upstairs at the  
Albion Bolton Community Centre  
150 Queen Street, Bolton

Celebration Service 10:30 a.m.  
Join us for our morning service  
and a coffee

Stay for lunch on the  
1st Sunday of each month.

Nursery/Toddlers  
Kid's Church

Visitors are always welcome!

Tuesday Family Night Programs  
7:30 p.m. - 8:30 p.m.  
JC Adventure Club - Junior High  
Youth - Adult Life Group



"A church in the heart  
of the community with  
the community at heart."

For more information  
on church and programs  
visit [www.theglance.org](http://www.theglance.org)

# Church Directory

## PRESBYTERIAN

### CAVEN CHURCH

110 King St. W., Bolton  
Rev. Jeremy Lowther  
Church: 905-857-2419

Sunday Worship Service  
10:00 a.m.

Sunday School & Nursery

The Friendly Church  
with A Mission  
[www.caven-life.org](http://www.caven-life.org)

## UNITED

### BOLTON UNITED CHURCH

8 Nancy Street, Bolton  
905-857-2615

10:00 a.m. Worship Service

11:00 a.m. Fellowship time

Church School & Nursery

All Welcome!

[www.boltonunitedchurch.com](http://www.boltonunitedchurch.com)

## ROMAN CATHOLIC

### ST. CORNELIUS CHURCH

Kennedy Road  
(north of the Grange)  
Caledon

Mass: Sunday 8:30 a.m.

### ST. JOHN'S CHURCH

ALBION  
16066 Gore Road  
(north of Old Church Road)  
Albion

Masses: Saturday 5:00 p.m.  
Sunday 10:15 a.m.  
11:45 a.m.

# COMMUNITY EVENTS

A directory of what is happening in the community

THIS COLUMN IS PROVIDED AS A FREE PUBLIC SERVICE TO NON-PROFIT ORGANIZATIONS TO ANNOUNCE UPCOMING EVENTS. PLEASE CONTACT BETH EARLY-REA AT CALEDON COMMUNITY SERVICES AT 905-584-9460 IF YOU WISH TO HAVE AN ANNOUNCEMENT PUBLISHED. THE DEADLINE IS WEDNESDAY, TUESDAY, DECEMBER 11

"The Warmth and Fire of Christmas" with the Belfountain Singers, 8 pm, at Burns Presbyterian Church (155 Main St, Erin). \$12/adults; \$10/seniors; \$7/children. Tickets at the door or from any choir member.

MS Self Help Group meets 7-9 pm, at Christ Church Anglican (22 Nancy St, Bolton). Support group for those dealing with multiple sclerosis. Location is fully wheelchair accessible. Call Dorothy 905-880-0969 to confirm if meeting is on.

WEDNESDAY, DECEMBER 12  
The Old Time Fiddlers meet 6:30-11 pm, in the Albion Bolton Community Centre. Everyone welcome to come out and enjoy the music. Admission \$2/person. Call Scotty 905-451-8057.

THURSDAY, DECEMBER 13  
Trip to Irving Berlin's "White Christmas" at the Sony Centre in Toronto. Coach leaves Caledon Seniors Centre 10 am, returns 6 pm. Tickets \$116/person, includes show and buffet lunch at Mandarin Restaurant. To reserve, call 905-951-6114.

Probus Club of Bolton District meets 10 am, at the Caledon Seniors Centre (7 Rotarian Way, Bolton). Speakers: Sandy Hawley, Canadian jockey, and Glen Crouter, son of Wally Crouter. New Years Lunch to follow for \$12/person. Call Dr. Dave 905-880-7460.

FRIDAY, DECEMBER 14  
Seniors Drop-In Centre, 10-4 pm, every Friday, in St James Anglican Church, Caledon East, hosted by the Caledon Seniors Council. All

seniors welcome for cards, games, gentle fitness, chats. For more info, call Alex 905-584-0591.

Last day to register for the "You & Your Baby" winter session, a free 10-week parent education series. Topics include: The Birth Experience, Family Adjustment, Infant Health, Developmental Milestones, Childproofing, Infant Massage. To register, call the Caledon Parent-Child Centre 905-857-0090.

SATURDAY, DECEMBER 15  
Annual Community Christmas Concert, 7 pm, at Caven Presbyterian Church (110 King Street W, Bolton). Call 905-857-2419 or visit [www.caven-life.org](http://www.caven-life.org).

SUNDAY, DECEMBER 16  
Candlelight Service, 7 pm, at Mayfield United Church (12496 Dixie Rd, Caledon). Hear the Christmas Story and enjoy Christmas Carols. Call 905-843-1035.

Family Christmas Potluck & Children's Christmas Pageant, 5:30 pm, at Cheltenham Baptist Church. Call Pastor Wayne 905-838-3122 or visit [www.cbchurch.ca](http://www.cbchurch.ca).

Trinity Anglican Church (3515 King St, Campbells Cross) hosts a "Lessons and Carols Service", 9:15 am, followed by coffee hour. All welcome. Call 905-450-8928.

Christmas Variety Night, 7 pm, at Claude Presbyterian Church (on Hwy 10, N of Victoria). Please bring a donation of food or clothing item for Caledon Community Services. Everyone welcome. Call 905-838-3512.

MONDAY, DECEMBER 17  
Early Years of Recovery Family Support Group meets 7 pm, at 30 Eglinton Ave W, Ste 801, Mississauga. This is a support group for families in the early stages of learning how to deal with schizophrenia & other mental illnesses where psychosis is present. To confirm the meeting is on, call 905-338-2112.

### TUESDAY, DECEMBER 18

Fibromyalgia Support Group meets 7 pm, at Shoeless Joes (12612 Hwy 50, Bolton). Everyone welcome. To confirm meeting is on, call Hester 905-838-0123.

WEDNESDAY, DECEMBER 19  
Potluck and Christmas Celebration, 12 noon, at the Caledon Seniors Centre (7 Rotarian Way, Bolton). Everyone welcome. Call 905-951-6114.

SUNDAY, DECEMBER 23  
Christmas Hymn Sing, 7 pm, at Claude Presbyterian Church (on Hwy 10, N of Victoria). Everyone welcome. Call 905-838-3512.

MONDAY, DECEMBER 24  
Trinity Anglican Church (3515 King St, Campbells Cross) Christmas Eve Service, 8:45 pm. Everyone welcome. Call 905-450-8928.

Christmas Eve Candlelight Service of Lessons & Carols, 7 pm, at Claude Presbyterian Church (on Hwy 10, N of Victoria). Everyone welcome. Call 905-838-3512.

Christmas Eve Family Service, 5 pm; Carols, Communion & Candlelight Service, 7:30 pm, at Mayfield United Church (12496 Dixie Rd, Caledon). Call 905-843-1035.

Christmas Eve Candlelight Service, 7 pm, at Cheltenham Baptist Church. Everyone welcome. Call Pastor Wayne 905-838-3122 or visit [www.cbchurch.ca](http://www.cbchurch.ca).

Christmas Eve Candlelight Service, 7 pm, at Caledon Hills Fellowship Baptist Church (16591 Airport Rd, Caledon East). Call 905-584-9525 or visit [www.chfbc.ca](http://www.chfbc.ca).

"Christmas Eve in the Stable" presented by Ballinafad United Church, 6:30 pm, at Good News Farm (4917 8th Line, N of Halton/Erin Townline). Music and live animals. Entrance by donation. Call 905-877-4743 or email [bucnews@sympatico.ca](mailto:bucnews@sympatico.ca).